Concordia University HE Student Digital Experience Tracker

You and your digital	Digital at your Uni
Digital on your course	Attitude to digital learning

Your digital experience

Showing 1,885 of 1,886 responses

You and your digital

1 How old are you?

Showing 5 of 1,871 responses Show all
21	334026-334018-31707105
19	334026-334018-31713676
21	334026-334018-31754273
21	334026-334018-31755839
19	334026-334018-31756563

2 What gender do you identify as?

Male	770 (41%)
Female	1,077 (57.3%)
Other	31 (1.7%)
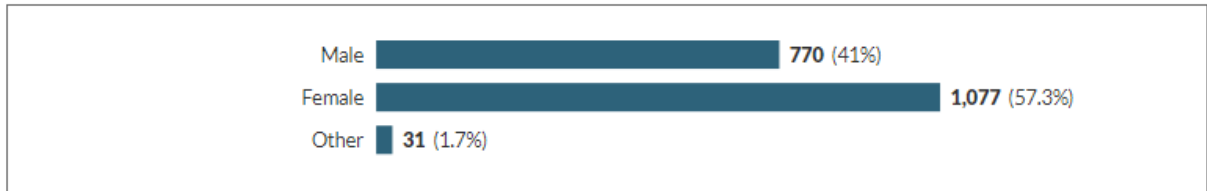
3 What stage are you at in your current course?

First year undergrad	423 (22.5%)
Middle year(s) undergrad	591 (31.4%)
Final year undergrad	363 (19.3%)
Masters/Postgraduate	410 (21.8%)
Other	94 (5%)
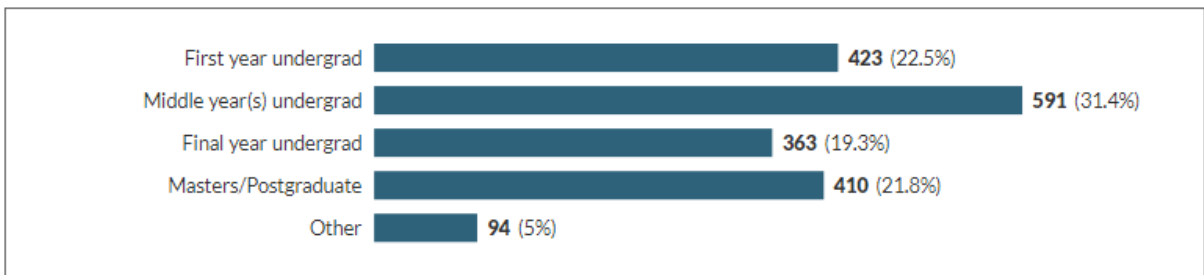
4 Which of these personally-owned devices do you use to support your learning? Tick all that apply to you.

Device	
Desktop computer	**652** (11.1%)
Laptop computer	**1,787** (30.5%)
Tablet/iPad	**592** (10.1%)
Smartphone	**1,623** (27.7%)
Printer	**1,209** (20.6%)
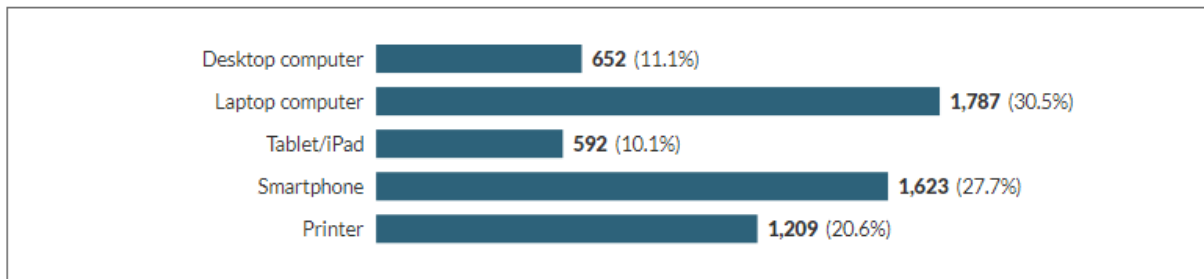
5 In your own learning time, how often do you use digital tools or apps to ...

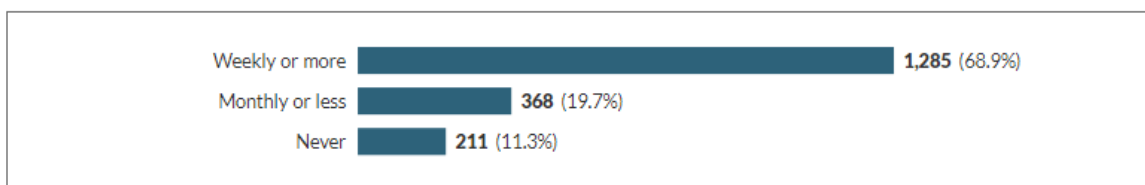**5.1** Manage links or references

5.1.a Manage links or references

Weekly or more	**1,265** (67.5%)
Monthly or less	**457** (24.4%)
Never	**151** (8.1%)
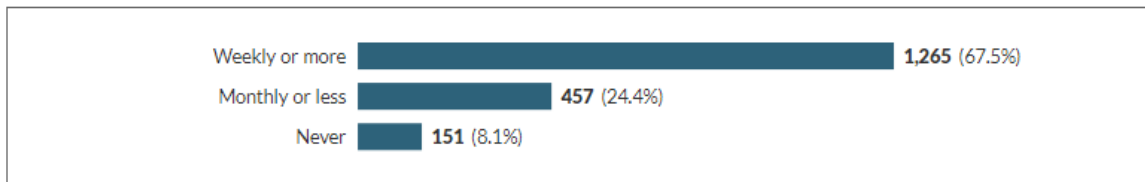
5.2 Organise your study time

5.2.a Organise your study time

Weekly or more	**1,143** (61.5%)
Monthly or less	**357** (19.2%)
Never	**358** (19.3%)
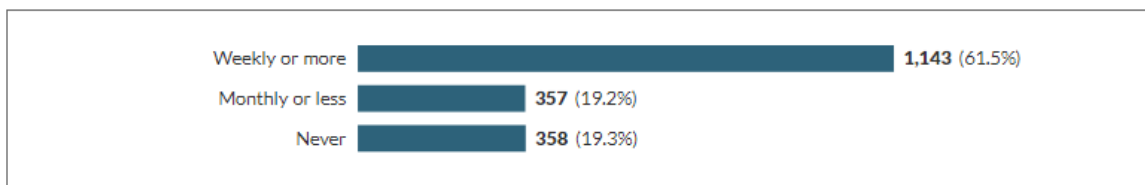
5.3 Make notes or recordings

5.3.a Make notes or recordings

|	
Weekly or more	**1,285** (68.9%)
Monthly or less	**368** (19.7%)
Never	**211** (11.3%)

5.4 Look for additional resources not recommended by your lecturer

5.4.a Look for additional resources not recommended by your lecturer

Weekly or more	**1,289** (68.7%)
Monthly or less	**469** (25%)
Never	**118** (6.3%)
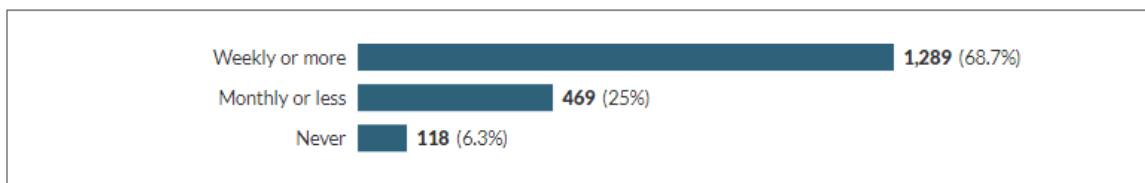
5.5   Access lecture notes or recorded lectures

5.5.a   Access lecture notes or recorded lectures

Weekly or more	**1,589** (84.7%)
Monthly or less	**205** (10.9%)
Never	**83** (4.4%)
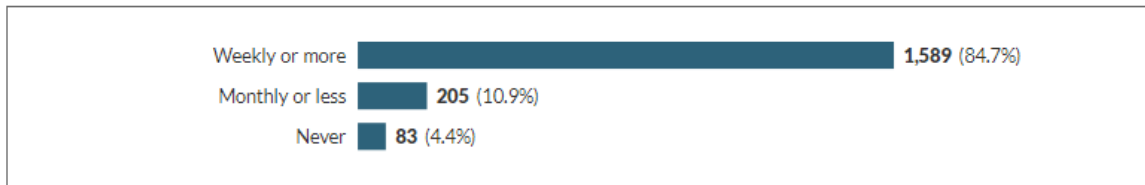
5.6   Discuss your learning informally on social media

5.6.a   Discuss your learning informally on social media

Weekly or more	**736** (39.4%)
Monthly or less	**575** (30.8%)
Never	**556** (29.8%)

5.7   Watch or listen to learning materials

5.7.a   Watch or listen to learning materials

|	
Weekly or more	**1,317** (70.2%)
Monthly or less	**481** (25.7%)
Never	**77** (4.1%)
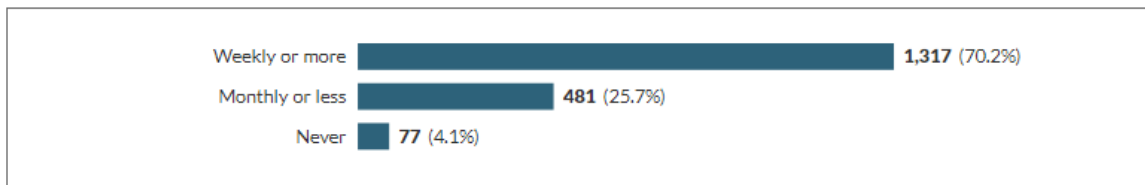
5.a   Please give an example of a digital tool or app you find really useful for learning:

Showing 5 of 1,723 responses   Show all

MyStudyLife, OFFtime, Dropbox, Side Books	334026-334018-31707105
Top hat	334026-334018-31713676
youtube, khanacademy, investopedia	334026-334018-31754273
ebook that comes with practice study	334026-334018-31755839
I think google drive would be my favorite. I am able to access all my work from wherever i am.	334026-334018-31756563

6   Do you use any assistive technologies to meet your learning needs? (e.g. screen readers, voice recognition, switches)

Yes, vital to meet my learning needs	**103** (5.5%)
Yes, optional choice	**169** (9%)
No	**1,604** (85.5%)
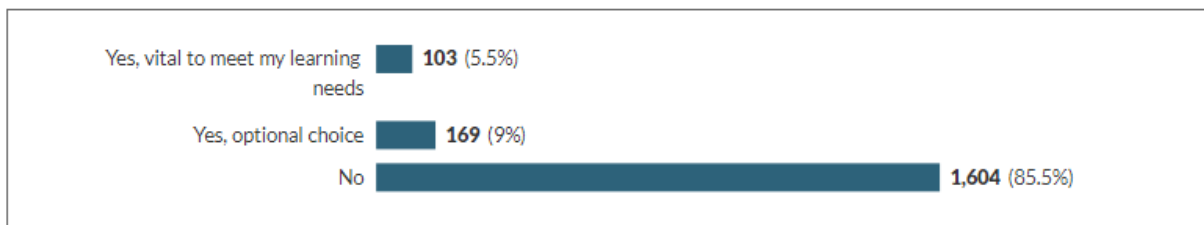
6.a If YES, has your institution provided you with any support with assistive technologies?

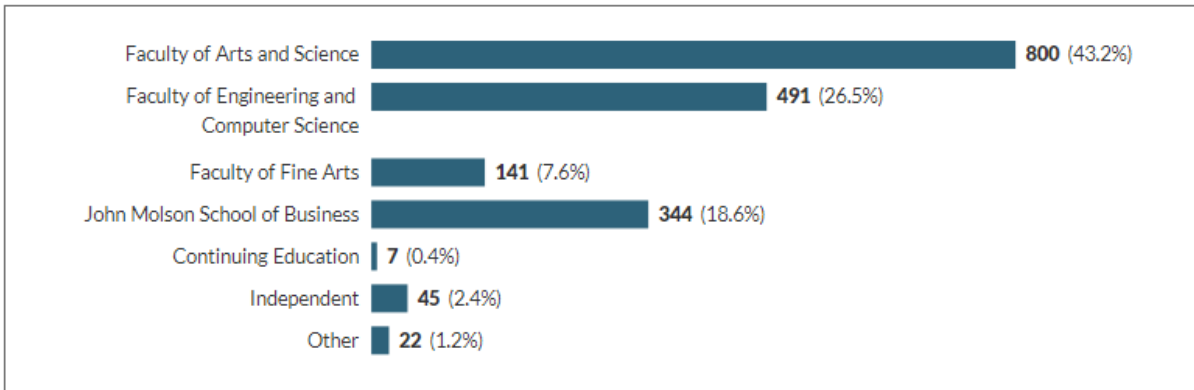|	
Yes	135 (19.6%)
No	554 (80.4%)
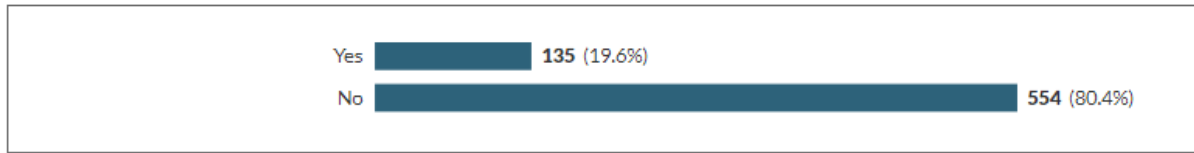
6.b Please give an example of any assistive technologies, apps or adaptations that you've found useful:
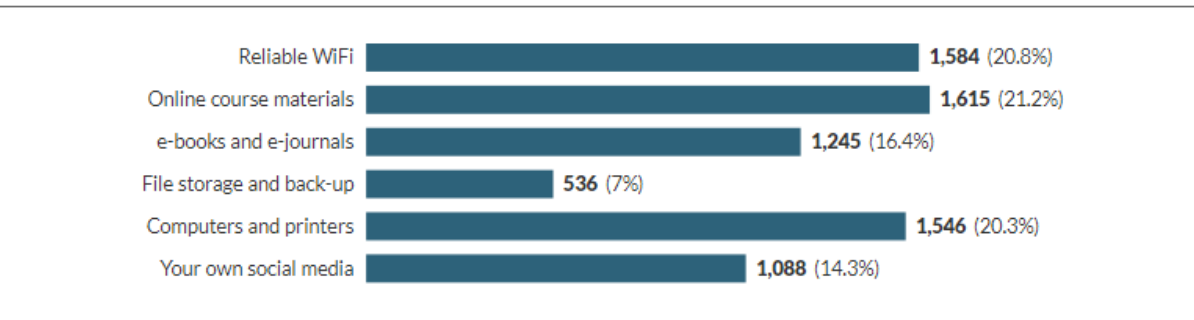
Showing 5 of 326 responses Show all	
-	334026-334018-31764799
computers, printer	334026-334018-31773802
Tablets	334026-334018-31777854
evernote	334026-334018-31777990
sas eg	334026-334018-31778117

25 What curriculum area are you studying in?

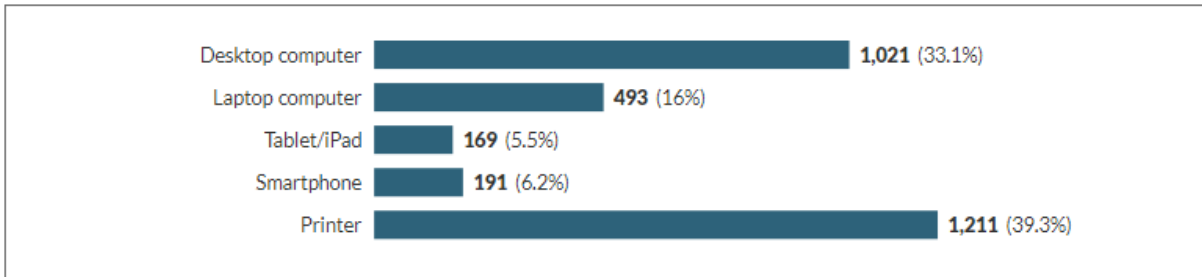|	
Faculty of Arts and Science	800 (43.2%)
Faculty of Engineering and Computer Science	491 (26.5%)
Faculty of Fine Arts	141 (7.6%)
John Molson School of Business	344 (18.6%)
Continuing Education	7 (0.4%)
Independent	45 (2.4%)
Other	22 (1.2%)

Digital at your Uni

**7** Which of these do you have access to at University whenever you need them? Tick all that apply.

Reliable WiFi	1,584 (20.8%)
Online course materials	1,615 (21.2%)
e-books and e-journals	1,245 (16.4%)
File storage and back-up	536 (7%)
Computers and printers	1,546 (20.3%)
Your own social media	1,088 (14.3%)

8 Which of these University-owned devices do you use to support your learning? Tick all that apply.

Device	Value
Desktop computer	1,021 (33.1%)
Laptop computer	493 (16%)
Tablet/iPad	169 (5.5%)
Smartphone	191 (6.2%)
Printer	1,211 (39.3%)

9 How much do you agree with the following statements?

**9.1** The University supports me to use my own digital devices

**9.1.a** The University supports me to use my own digital devices

Response	Value
Agree	1,298 (69%)
Neutral	511 (27.2%)
Disagree	72 (3.8%)
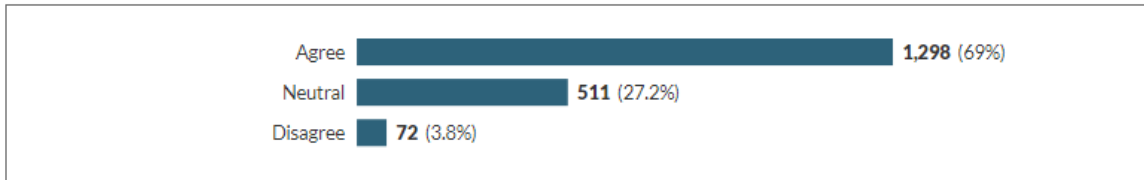
9.2 I can access University health and wellbeing services online

9.2.a I can access University health and wellbeing services online

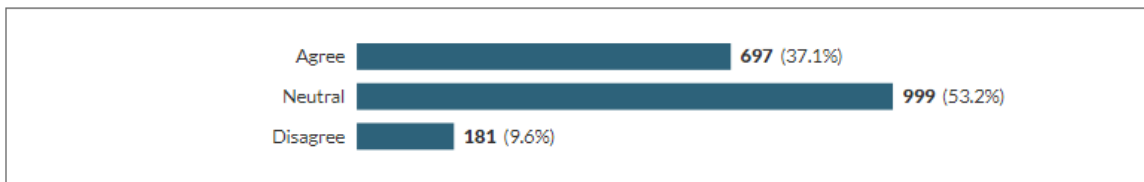| Response	Value
Agree	884 (47.1%)
Neutral	824 (43.9%)
Disagree	169 (9%)
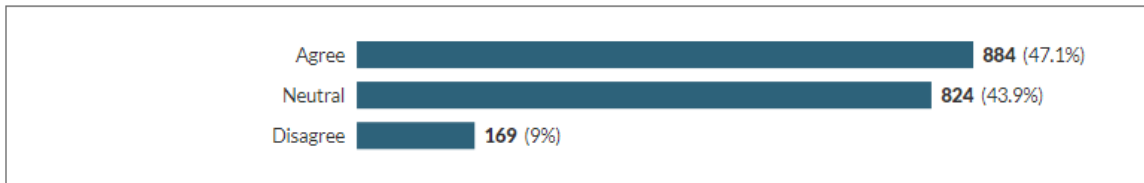
9.3 I can participate in student union / club / society activities online

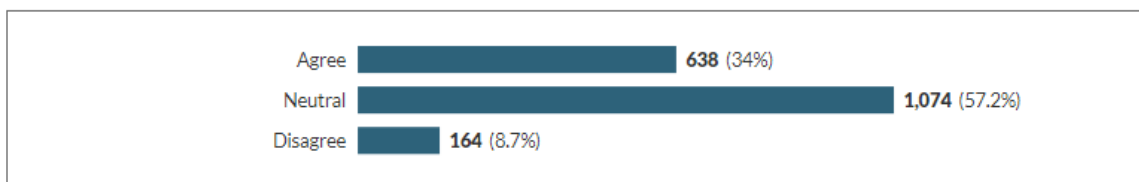**9.3.a** I can participate in student union / club / society activities online

Response	Value
Agree	641 (34.2%)
Neutral	981 (52.4%)
Disagree	250 (13.4%)
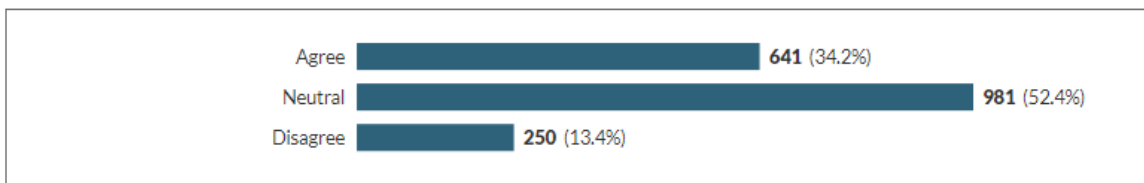
9.4 The University helps me stay safe online

9.4.a The University helps me stay safe online

Response	Value
Agree	697 (37.1%)
Neutral	999 (53.2%)
Disagree	181 (9.6%)

9.5 The University protects my data privacy

9.5.a The University protects my data privacy

Agree	**638** (34%)
Neutral	**1,074** (57.2%)
Disagree	**164** (8.7%)

10 If you need help with your digital devices or skills, who do you turn to first?

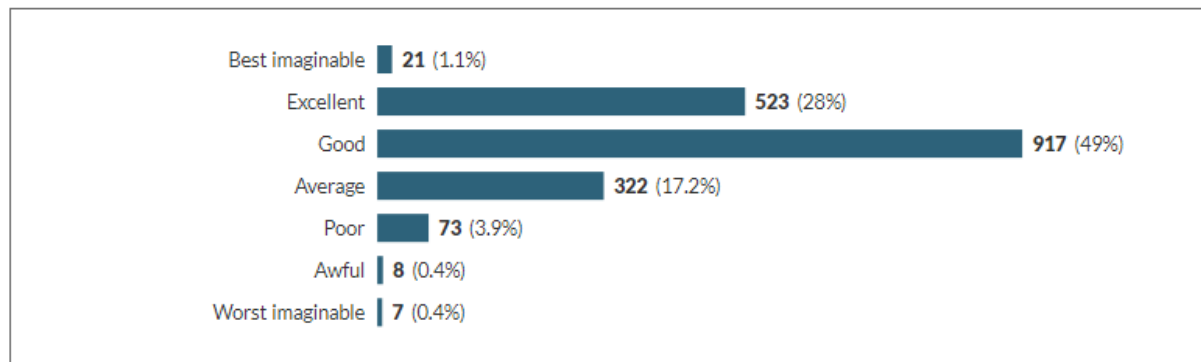|	
Lecturers on my course	**106** (5.6%)
Other Uni support	**79** (4.2%)
Fellow students	**422** (22.5%)
Friends and family	**290** (15.4%)
Online information	**982** (52.3%)
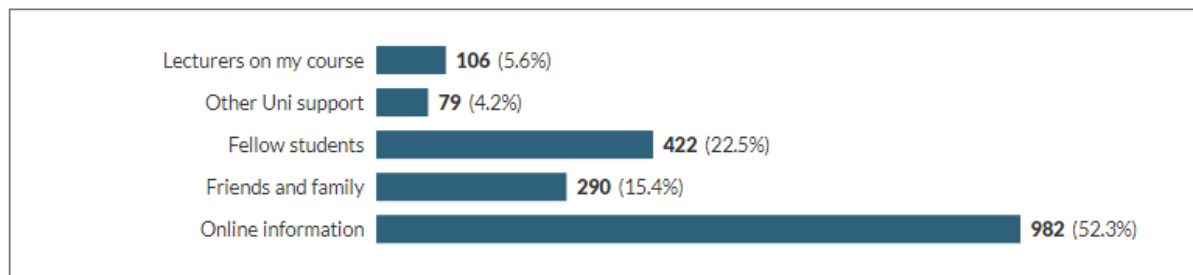
11 To improve your experience of digital teaching and learning ... what one thing should we DO?

Showing 5 of 1,579 responses Show all

Have a FUNCTIONAL microphone accessible to professors and staff at the podium or teacher desks during lectures. Have a digital list of classrooms that are free during the day so students have an extra day to study. Provide chargers for various smartphones at the IT services desks.	334026-334018-31707105
Improve the wifi	334026-334018-31713676
teachers post their slides in moodle, improve concordia wifi	334026-334018-31754273
talk more about it through social media	334026-334018-31755839
Allow for assignments to more exploration of multimedia production. (videos, music, animation etc)	334026-334018-31756563

12 To improve your experience of digital teaching and learning ... what one thing should we NOT DO?

Showing 5 of 1,203 responses Show all

Do not undertrain students hired for IT services. Please train them to fix the CC building E-printers readily so they can be more reliable.	334026-334018-31707105
Not update	334026-334018-31713676
log you out of moodle every minute	334026-334018-31754273
to say technology not allowed.	334026-334018-31755839
Don't prohibit types of technology is residence.	334026-334018-31756563

13 Overall, how would you rate the quality of this university's digital provision (software, hardware, learning environment)?
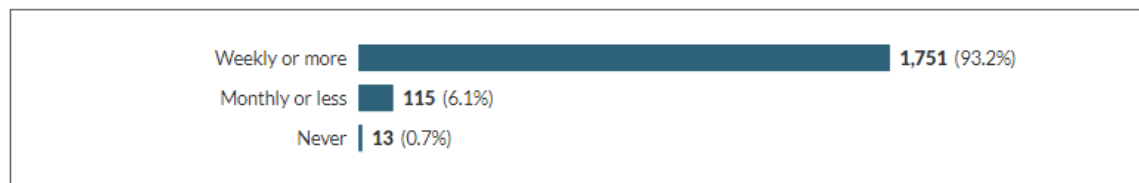
Best imaginable	**21** (1.1%)
Excellent	**523** (28%)
Good	**917** (49%)
Average	**322** (17.2%)
Poor	**73** (3.9%)
Awful	**8** (0.4%)
Worst imaginable	**7** (0.4%)

Digital on your course

14 As part of your course, how often do you do the following digital activities?

14.1 Find information online

14.1.a Find information online

Weekly or more	**1,751** (93.2%)
Monthly or less	**115** (6.1%)
Never	**13** (0.7%)

14.2 Work online with others

14.2.a Work online with others

Weekly or more	**904** (48.3%)
Monthly or less	**706** (37.7%)
Never	**263** (14%)
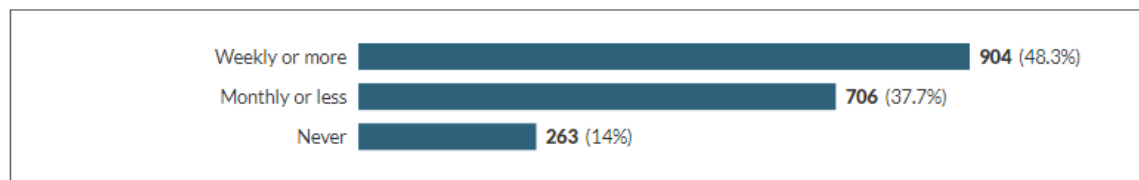
14.3 Use an educational game or simulation for learning

14.3.a Use an educational game or simulation for learning

Weekly or more	**274** (14.7%)
Monthly or less	**572** (30.6%)
Never	**1,022** (54.7%)
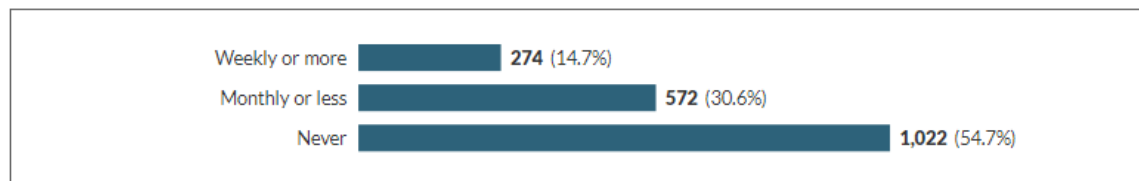
14.4 Use a polling device or online quiz to give answers in class

14.4.a Use a polling device or online quiz to give answers in class

Weekly or more	406 (21.7%)
Monthly or less	631 (33.8%)
Never	830 (44.5%)

14.5 Create a digital record / portfolio of your learning

14.5.a Create a digital record / portfolio of your learning

Weekly or more	488 (26.2%)
Monthly or less	551 (29.6%)
Never	825 (44.3%)

14.6 Produce work in digital formats other than Word/Powerpoint

14.6.a Produce work in digital formats other than Word/Powerpoint

Weekly or more	747 (40%)
Monthly or less	594 (31.8%)
Never	528 (28.3%)
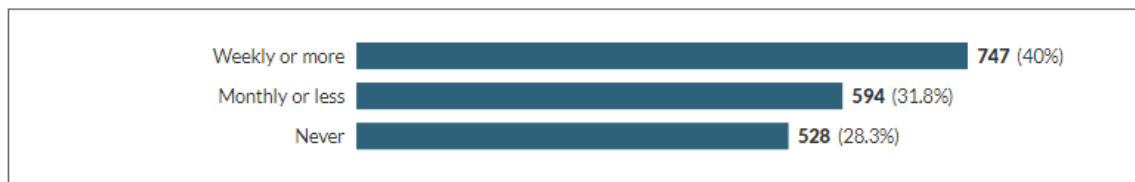
14.a Please give an example of a course digital activity that you have found really useful:

Showing 5 of 1,298 responses Show all

Scheduling appointments with professors abd TAs (when available) allows for organization and better time management.	334026-334018-31707105
Top hat & reef	334026-334018-31713676
online polls in moodle	334026-334018-31754273
simulation online for learning	334026-334018-31755839
I have been using the discussion section of Moodle with my class to post and talk about the course.	334026-334018-31756563

The questions below are about the University's Moodle platform. (Please skip if you've never used Moodle).

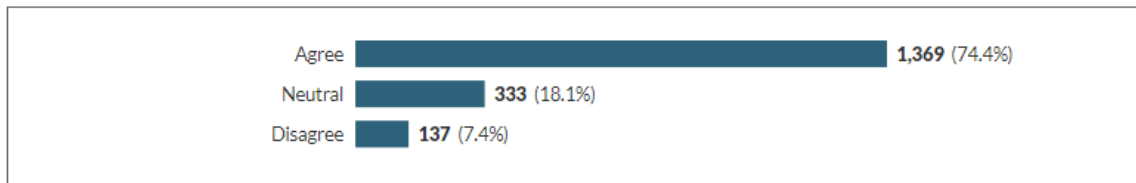15 How much do you agree with the following statements?
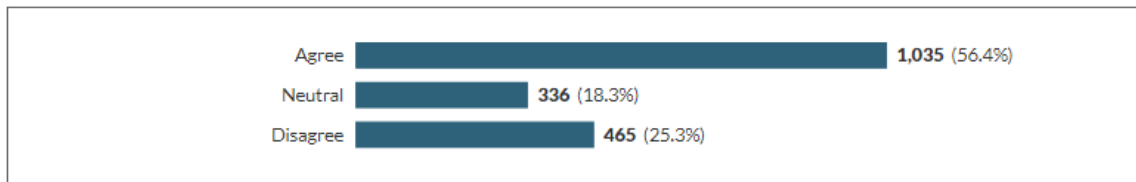
15.1 It is well designed

15.1.a It is well designed

Agree	**756** (41.1%)
Neutral	**687** (37.4%)
Disagree	**396** (21.5%)

15.2 I rely on it to do my coursework

15.2.a I rely on it to do my coursework

Agree	**1,369** (74.4%)
Neutral	**333** (18.1%)
Disagree	**137** (7.4%)

15.3 I regularly access it on a mobile device

15.3.a I regularly access it on a mobile device

Agree	**1,035** (56.4%)
Neutral	**336** (18.3%)
Disagree	**465** (25.3%)

15.4 I enjoy using the collaborative features

15.4.a I enjoy using the collaborative features

Agree	**370** (20.2%)
Neutral	**922** (50.2%)
Disagree	**543** (29.6%)
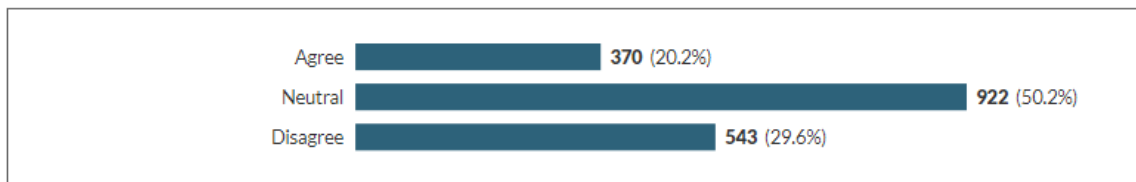
15.5 I would like it to be used more by my tutors

15.5.a I would like it to be used more by my tutors

Agree	**849** (46.3%)
Neutral	**763** (41.6%)
Disagree	**222** (12.1%)
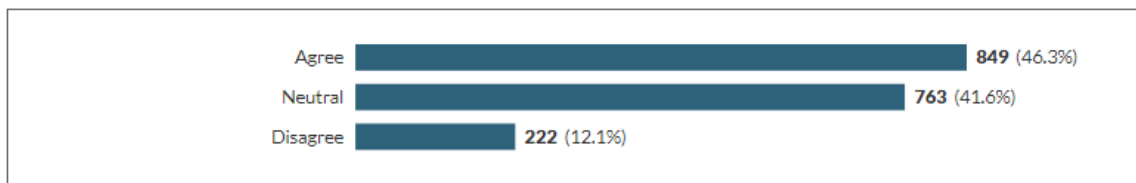
16 How much do you agree with the following statements?

16.1 Online assessments are delivered and managed well

16.1.a Online assessments are delivered and managed well

Agree **888** (47.6%)
Neutral **734** (39.4%)
Disagree **242** (13%)
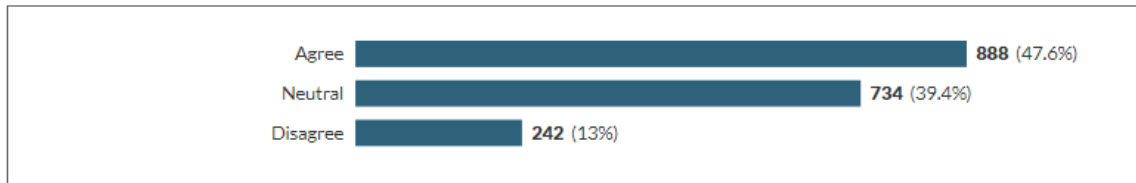
16.2 Teaching rooms are well designed for the technologies we use

16.2.a Teaching rooms are well designed for the technologies we use

Agree **749** (40.1%)
Neutral **716** (38.4%)
Disagree **402** (21.5%)

16.3 The software used on my course is industry standard and up-to-date

16.3.a The software used on my course is industry standard and up-to-date

Agree **832** (44.6%)
Neutral **765** (41%)
Disagree **268** (14.4%)
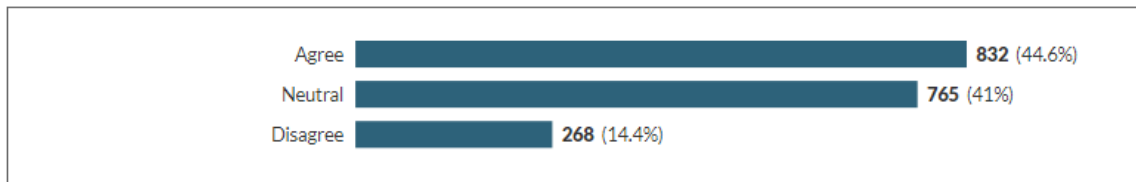
16.4 I am told how my personal data is stored and used

16.4.a I am told how my personal data is stored and used

Agree **284** (15.2%)
Neutral **629** (33.8%)
Disagree **950** (51%)
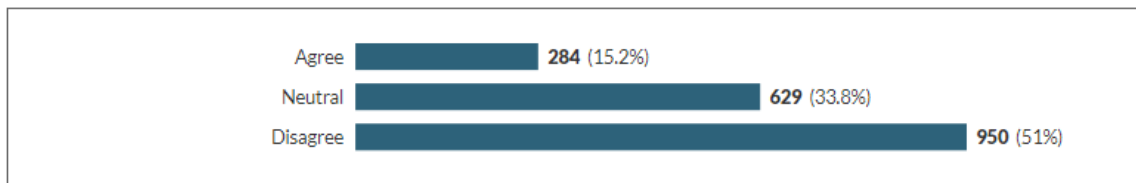
17 ... and how much do you agree that ...

17.1 Before I started my course I was told what digital skills I would need

17.1.a Before I started my course I was told what digital skills I would need

Agree **477** (25.5%)
Neutral **635** (34%)
Disagree **757** (40.5%)
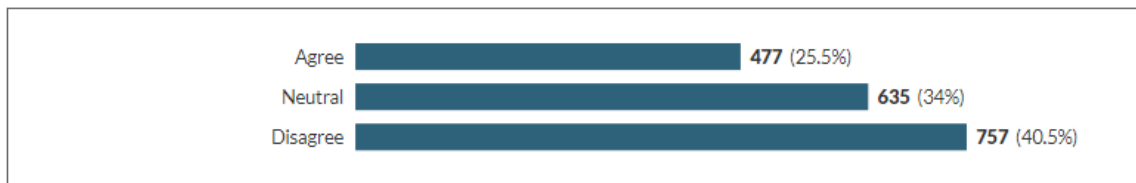
17.2 I have regular opportunities to review and update my digital skills

17.2.a I have regular opportunities to review and update my digital skills

Agree	609 (32.6%)
Neutral	750 (40.2%)
Disagree	508 (27.2%)

17.3 Digital skills are important in my chosen career

17.3.a Digital skills are important in my chosen career

Agree	1,426 (76.4%)
Neutral	358 (19.2%)
Disagree	82 (4.4%)
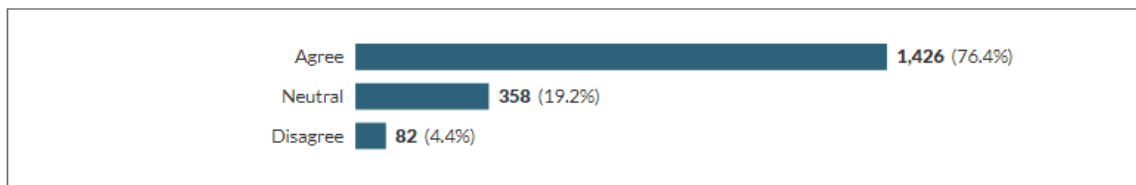
17.4 My course prepares me for the digital workplace

17.4.a My course prepares me for the digital workplace

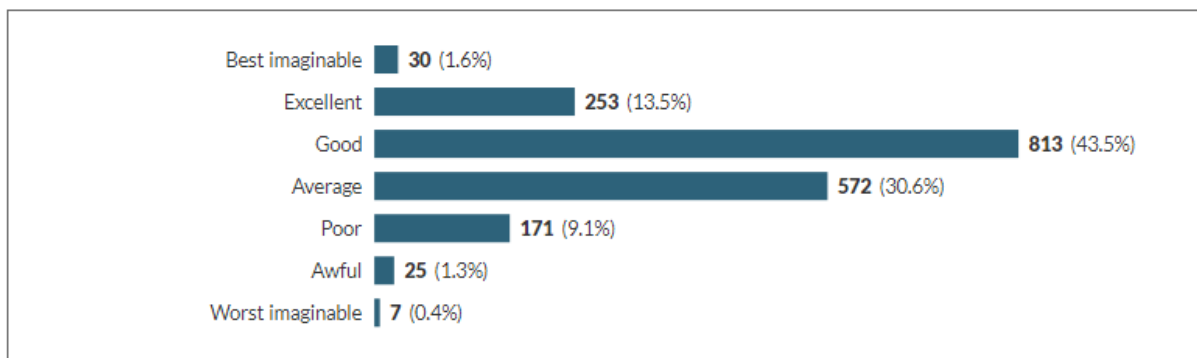|	
Agree	535 (28.7%)
Neutral	810 (43.5%)
Disagree	518 (27.8%)

17.5 Learners are given the chance to be involved in decisions about digital services

**17.5.a** Learners are given the chance to be involved in decisions about digital services

Agree	414 (22.3%)
Neutral	811 (43.6%)
Disagree	633 (34.1%)
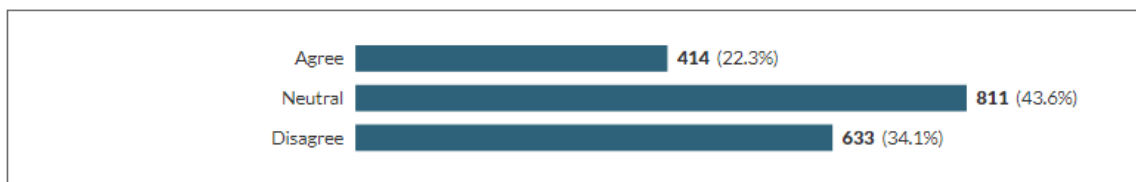
18 Overall, how would you rate the quality of digital teaching and learning on your course?

Best imaginable	30 (1.6%)
Excellent	253 (13.5%)
Good	813 (43.5%)
Average	572 (30.6%)
Poor	171 (9.1%)
Awful	25 (1.3%)
Worst imaginable	7 (0.4%)

23 How much do you agree with the following statements regarding eConcordia? (Please skip if you've never used eConcordia).

23.1 It is well designed
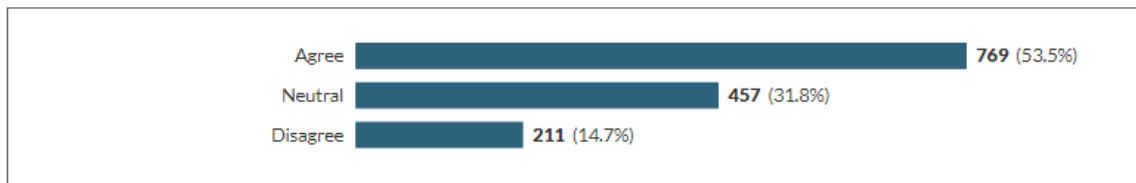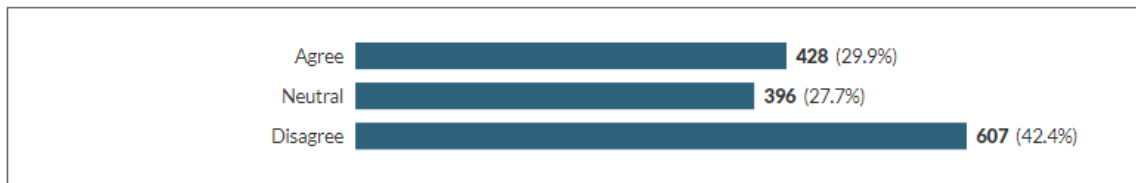
23.1.a It is well designed

Agree	645 (44.2%)
Neutral	535 (36.7%)
Disagree	279 (19.1%)
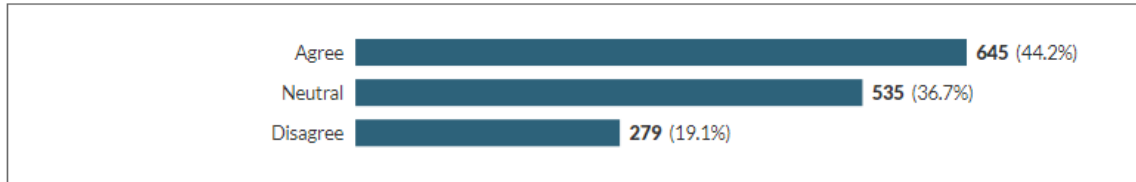
23.2 I rely on it to do my coursework

23.2.a I rely on it to do my coursework

Agree	769 (53.5%)
Neutral	457 (31.8%)
Disagree	211 (14.7%)

23.3 I regularly access it on a mobile device

23.3.a I regularly access it on a mobile device

Agree	428 (29.9%)
Neutral	396 (27.7%)
Disagree	607 (42.4%)

23.4 I enjoy using the collaborative features

23.4.a I enjoy using the collaborative features

Agree	321 (22.5%)
Neutral	684 (47.9%)
Disagree	423 (29.6%)
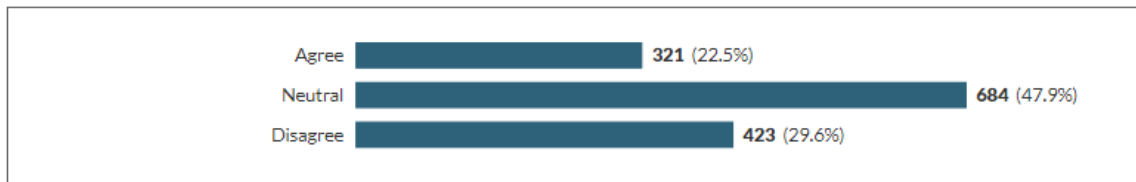
23.5 I would like it to be used more by my tutors

23.5.a I would like it to be used more by my tutors

Agree	439 (30.7%)
Neutral	723 (50.6%)
Disagree	266 (18.6%)
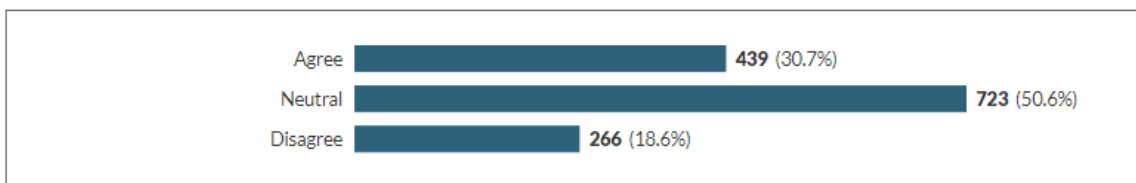
24 How many courses have you taken that utilize the following Concordia online learning platforms ?

24.1 Moodle

24.1.a Moodle

0	55 (3.1%)
1-2	199 (11.1%)
3-5	390 (21.8%)
6-10	441 (24.7%)
>10	702 (39.3%)
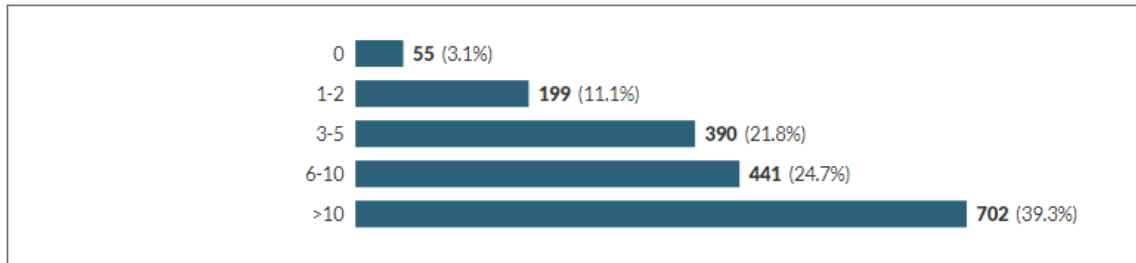
24.2 eConcordia

24.2.a eConcordia

0	434 (27.4%)
1-2	725 (45.8%)
3-5	298 (18.8%)
6-10	86 (5.4%)
>10	41 (2.6%)
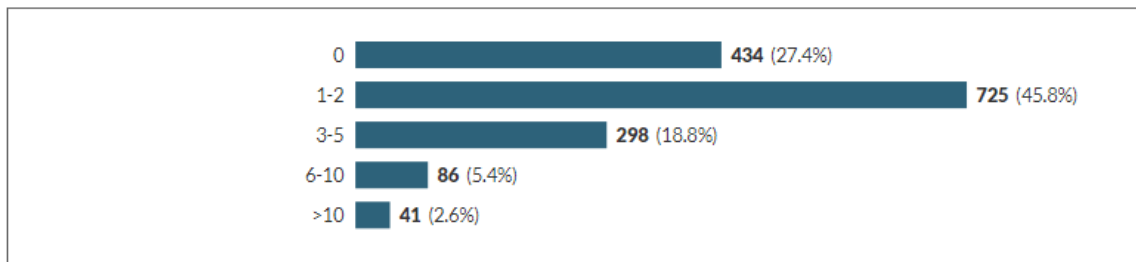
24.a Please give an example of other online learning platforms that you have found really useful:

Showing 5 of 866 responses Show all	
Youtube tutorials on course concepts, Khan Academy, Anki, Evernote	334026-334018-31707105
Top hat/ reef	334026-334018-31713676
ebook	334026-334018-31755839
Google Classroom	334026-334018-31756563
learninglab, mathmatica	334026-334018-31758227

Attitude to digital learning

19 When digital technologies are used on my course ...
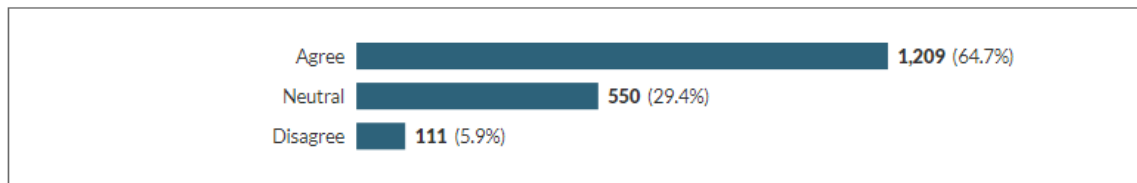
19.1 I understand things better
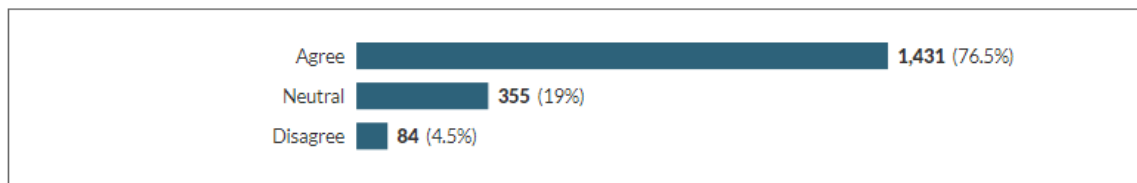
19.1.a I understand things better

Agree	1,187 (63.5%)
Neutral	589 (31.5%)
Disagree	94 (5%)
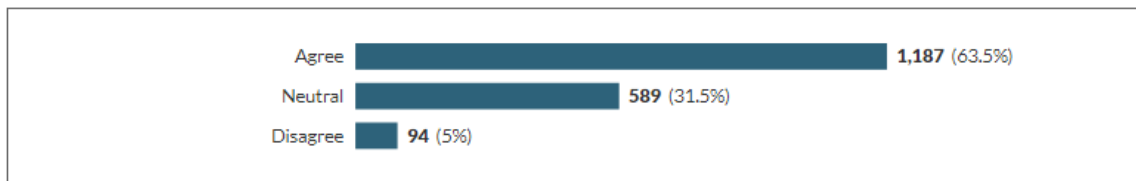
19.2 I enjoy learning more

19.2.a I enjoy learning more

Agree	**1,209** (64.7%)
Neutral	**550** (29.4%)
Disagree	**111** (5.9%)

19.3 I am more independent in my learning

19.3.a I am more independent in my learning

Agree	**1,431** (76.5%)
Neutral	**355** (19%)
Disagree	**84** (4.5%)

19.4 I feel more connected with my lecturers

19.4.a I feel more connected with my lecturers

Agree	**852** (45.6%)
Neutral	**656** (35.1%)
Disagree	**359** (19.2%)
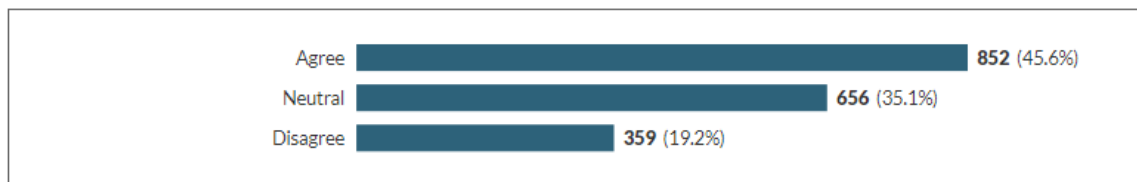
19.5 I feel more connected with other learners

19.5.a I feel more connected with other learners

Agree	**716** (38.4%)
Neutral	**765** (41%)
Disagree	**385** (20.6%)

19.6 I can fit learning into my life more easily

19.6.a I can fit learning into my life more easily

Agree	**1,333** (71.7%)
Neutral	**432** (23.2%)
Disagree	**95** (5.1%)
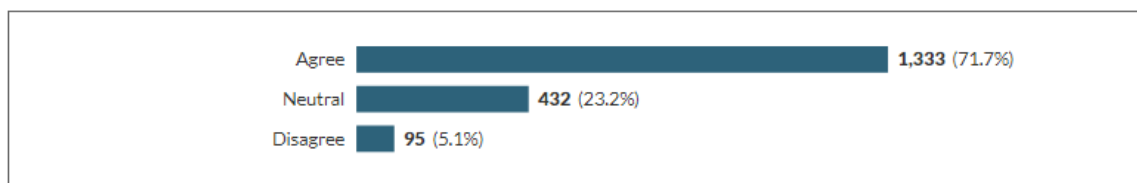
20 Which best describes your preferences as a learner?

I prefer to learn on my own	**838** (44.9%)
I like a mix of individual and group work	**967** (51.8%)
I prefer to learn in a group	**63** (3.4%)
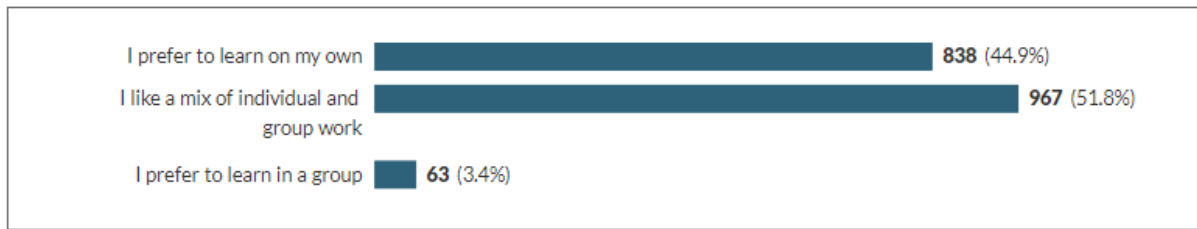
21 When digital technologies are used on my course ...

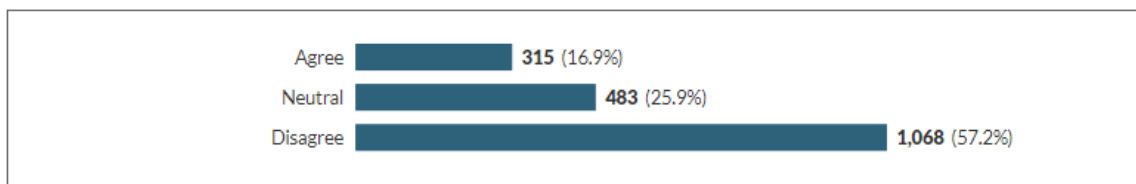**21.1** I am more easily distracted

21.1.a I am more easily distracted

Agree	**503** (26.9%)
Neutral	**619** (33.1%)
Disagree	**748** (40%)

21.2 I find it harder to manage all the information

21.2.a I find it harder to manage all the information

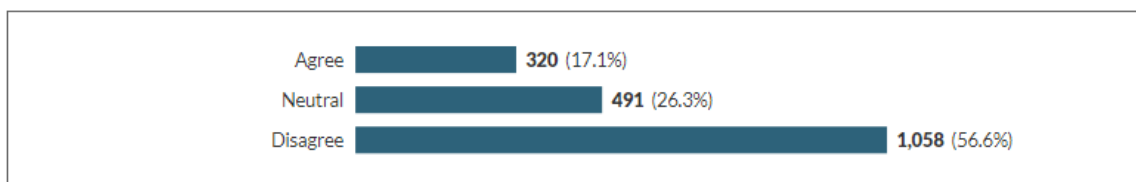|	
Agree	**290** (15.5%)
Neutral	**519** (27.8%)
Disagree	**1,060** (56.7%)
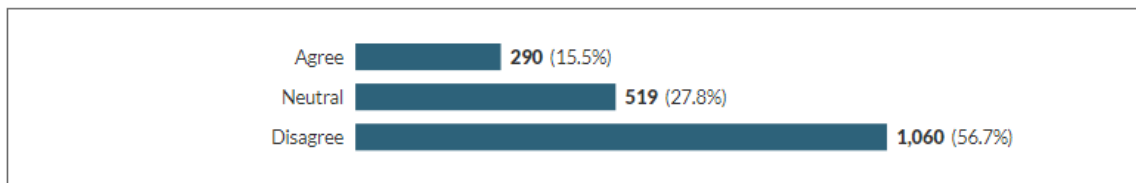
21.3 I feel more isolated

21.3.a I feel more isolated

Agree	**315** (16.9%)
Neutral	**483** (25.9%)
Disagree	**1,068** (57.2%)

21.4 I find it harder to motivate myself

21.4.a I find it harder to motivate myself

Agree	**320** (17.1%)
Neutral	**491** (26.3%)
Disagree	**1,058** (56.6%)

21.5 I am less likely to attend class

21.5.a I am less likely to attend class

Agree 427 (22.9%)
Neutral 469 (25.1%)
Disagree 969 (52%)
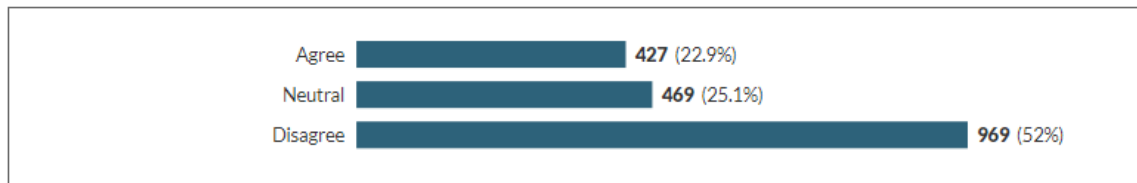
22 How much would you like digital technologies to be used on your course?

More than they are now 914 (48.9%)
Same as they are now 856 (45.8%)
Less than they are now 100 (5.3%)